

Patient360

Access Wellpoint member records in just a few clicks

Quickly retrieve detailed records about your Wellpoint patients through our provider self-service website using Patient360. This real-time dashboard gives you a robust picture of a patient's health and treatment history and will help you facilitate care.



Narrow provider searches to specific patient details:

- Demographic information
- Care summaries
- Claims details
- Authorization details
- Pharmacy
- Care management

With this level of detail at your fingertips, you can:

- Immediately retrieve medical history for new patients.
- Spot pharmacy patterns.
- Avoid service duplication.
- Identify care gaps.
- Coordinate care more.
- Reduce the number of communications needed between PCPs and case managers.

To access Patient360:

- Log in to **Availity.com**.
- Select **Member information**.
- Select **Patient360**.
- Enter a specific member's information.



Questions? Call Provider Services at **833-731-2154**.

Learn more about Wellpoint programs
<https://provider.wellpoint.com/tn>