

# Specialty Reference Guide

You can refer Wellpoint members to any participating provider. The providers listed below offer convenient office hours and the potential for quicker access to appointments in your area. These providers represent just a part of our network.

## For the most up-to-date list of participating doctors and facilities:

1. Visit <https://provider.wellpoint.com/md/> — your source for the most current provider manual, lookup tools, quick reference guides, member eligibility information, panel lists, electronic claims submission, and more.
2. Choose **Find a Doctor** at the top of the page.
3. Select your state.
4. Search by specialty, area, or name.



Provider	Phone number	Address	City
<b>Cardiology</b>			
<b>Union Cardiology Associates<sup>1</sup></b>	443-643-3729	111 West High St., Suite 112	Elkton
<b>Delaware Cardiovascular Associates<sup>1</sup></b>	443-406-7854	215 North St., Suite C	Elkton
<b>Endocrinology</b>			
<b>Union Endocrinology Associates<sup>1</sup></b>	443-643-3200	137 West High St., Suite B	Elkton
<b>Diabetes and Endocrinology M. Smith, PA</b>	410-392-9026	303 Landing Lane	Elkton

<sup>1</sup> Sees adult and pediatric members.

<sup>2</sup> Sees pediatric members only.

Carelon Specialty Health, Inc. is an independent company providing utilization management services on behalf of your health plan.

Provider	Phone number	Address	City
<b>ENT</b>			
<b>Union ENT</b>	410-392-2380	111 West High St., Suite 303	Elkton
<b>Gastroenterology</b>			
<b>Union Gastroenterology Associates</b>	410-398-8888	137 West High St., Suite 2B	Elkton
<b>General surgery</b>			
<b>Union Surgery Associates<sup>1</sup></b>	410-398-888	137 West High St., Suite 2B	[City, State and ZIP code]
<b>Nephrology</b>			
<b>Nephrology Associates, PA</b>	443-981-3130	137 West High St., Suite 1A	Elkton
<b>Neurology</b>			
<b>Union Neurology<sup>1</sup></b>	443-643-3335	137 West High St., Suite 2A	Elkton
<b>Oncology</b>			
<b>Union Hematology Associates</b>	410-392-2677	111 West High St., Suite 302	Elkton
<b>Ophthalmology</b>			
<b>Seidenberg Protzko Eye Associates<sup>1</sup></b>	410-620-3600	360 E Pulaski Highway, Suite 1	Elkton
<b>Orthopedics</b>			
<b>Chesapeake Sports &amp; Orthopedic<sup>1</sup></b>	410-620-6300	360 E Pulaski Highway, Suite 4	Elkton
<b>Mark Pfaff<sup>1</sup></b>	410-996-8686	160 Railroad Ave.	Elkton
<b>Urology</b>			
<b>Union Urology Associates, PA<sup>1</sup></b>	410-620-2244	137 West High St., Suite 2B	Elkton
<b>Dermatology</b>			
<b>Angela Coleman<sup>1</sup></b>	443-593-3021	204 South St., Suite D	Elkton

Review our online provider manual or quick reference card for detailed claims, precertification, and grievance and appeal instructions.

## Contact information

### Provider Services

**833-707-0868**; Monday to Friday, 8 a.m. to 6 p.m. Eastern time  
If you have claims questions: Listen for the prompt and say *claims*. You can also wait to speak to a representative.

### Prior authorization and notification

- Prior Authorization Lookup Tool:  
**<https://provider.amerigroup.com/maryland-provider/resources/prior-authorization-requirements/prior-authorization-lookup>**
- Phone: **800-454-3730**
- Fax: **800-964-3627**
- Web: **<https://www.availity.com>**

Prior authorization for magnetic resonance angiography, magnetic resonance imaging, computerized axial tomography, and nuclear cardiac and positron emission tomography scans:

- Carelon Specialty Health, Inc.: **800-714-0040**

### Preventive dental services

Adult members:

DentaQuest:

- Phone: **800-341-8478**
- Web: **<http://www.dentaquest.com/state-plans/regions/maryland>**

Pediatric members:

Skygen:

- Web: **<http://skygenusa.com/find-a-dentist.htm>**

### Condition Care services

- Phone: **888-830-4300**

### Language assistance services for members

- **800-600-4441 (TTY 711)** — Members should contact this number for themselves
- **800-454-3730** — Providers should contact this number if a member is in their office for an appointment and need translation services

### 24-hour Nurse Helpline

- **800-600-4441 (TTY 711)**

### Pharmacy services

- Phone: **800-454-3730**
- Retail prior authorization: **844-490-4871**

## Contact information

- Medical injectables prior authorization: **844-490-4873**

CoverMyMeds:

- For questions or issues with accessing the Surescripts portal, call **866-797-3239**.
- For questions or issues with accessing the CoverMyMeds portal, call **866-452-5017**.

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### Routine vision services

Superior Vision:

- Phone: **844-585-2020**
- Web: **<https://superiorvision.com>**

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### Specialty mental health and substance abuse services

Optum Maryland:

- Phone: **800-888-1965, (TTY 711)**

## Quick information on the Maryland public behavioral health system:

- Optum Maryland manages adult residential treatment services for substance use disorders (SUDs).
- Medication-assisted treatment (including buprenorphine and vivitrol) for SUD is available in multiple treatment settings in addition to traditional opioid treatment programs.
- Expanded services for the treatment of gambling disorders is offered by SUD treatment programs.
- Reimbursement is not given to laboratories for definitive urine drug screens greater than 14 substances. The Maryland Department of Health (MDH) recommends providers use the American Society of Addiction Medicine Smart Testing guidelines. MDH also added coverage for providers who have appropriate equipment to perform more extensive presumptive drug testing in their office. Please contact Optum Maryland if you have questions associated with covered drug testing changes.
- Applied behavioral analysis (ABA) is covered for children with a autism spectrum disorder. Contact [mdh.aba@maryland.gov](mailto:mdh.aba@maryland.gov) for information or referrals.
- For pregnant patients with substance use or mental health disorders requiring collaboration and coordination of behavioral health and medical care, contact Chya Holland at Optum Maryland: [chya.holland@optum.com](mailto:chya.holland@optum.com). For additional information on screening tools and other topics, visit the Optum Maryland website at **<https://maryland.optum.com/content/ops-maryland/maryland/en.html>** and select the tab for **Non Behavioral Health Providers**.