

# Specialty Reference Guide

You can refer Wellpoint members to any participating provider. The providers listed below offer convenient office hours and the potential for quicker access to appointments in your area. These providers represent just a part of our network.

## For the most up-to-date list of participating doctors and facilities:

1. Visit <https://provider.wellpoint.com/md/> — your source for the most current provider manual, lookup tools, quick reference guides, member eligibility information, panel lists, electronic claims submission, and more.
2. Choose **Find a Doctor** at the top of the page.
3. Select your state.
4. Search by specialty, area, or name.



Provider	Phone number	Address	City
<b>Allergy</b>			
<b>Asthma Allergy Center</b>	<b>410-486-2600</b>	1838 Greene Tree Rd., Ste. 260	Pikesville
<b>Allergy Asthma &amp; Sinus</b>	<b>410-554-6516</b>	3333 N Calvert St., Ste. 520	Baltimore
<b>Audiology</b>			
<b>Audiology Associates</b>	<b>410-646-3100</b> <b>443-948-7440</b>	3455 Wilkens Ave. 200 E 33rd St., Ste. 361	Baltimore
<b>Quarry Hearing</b>	<b>410-484-7065</b>	2546 Quarry Lake Dr.	Baltimore
<b>Dermatology</b>			

<sup>1</sup> Sees adult and pediatric members.

<sup>2</sup> Sees pediatric members only.

Carelon Specialty Health, Inc. is an independent company providing utilization management services on behalf of your health plan.

Last updated October 2022

Baltimore City

Provider	Phone number	Address	City
Larry H. Gaston	410-945-7544	2300 Garrison Blvd., Ste. 260	Baltimore
Lutherville Personal Physicians	410-332-9260	301 St. Paul Place	Baltimore
Mitchell Klapper	410-486-1177	122 Slade Ave., Ste. 202	Baltimore
Endocrinology			
Barry Riner, MD 1 (Pediatric)	410-646-4009	1001 Pine Heights Ave.	Baltimore
Center for Endocrinology @ Mercy	410-332-9258	250 N Calvert St.	Baltimore
Diabetes & Endocrinology Center @ St. Agnes	667-234-8448	900 Caton Ave., 1st Fl.	Baltimore
Lifebridge Endocrinology	410-235-1168	711 W. 40th St., Ste. 212a	Baltimore
Gastroenterology			
Anwar Khokhar, MD	410-225-8760	821 N Eutaw St., Ste. 103	Baltimore
St. Paul Pl Specialists	410-332-9356	301 St. Paul Place, Ste. 718	Baltimore
Joseph Lin, MD	410-661-9133	8903 Hartford Rd.	Baltimore

Review our online provider manual or quick reference card for detailed claims, precertification, and grievance and appeal instructions.

## Contact information

### Provider Services

**833-707-0868**; Monday to Friday, 8 a.m. to 6 p.m. Eastern time  
If you have claims questions: Listen for the prompt and say *claims*. You can also wait to speak to a representative.

### Prior authorization and notification

- Prior Authorization Lookup Tool:  
**<https://provider.amerigroup.com/maryland-provider/resources/prior-authorization-requirements/prior-authorization-lookup>**
- Phone: **800-454-3730**
- Fax: **800-964-3627**
- Web: **<https://www.availity.com>**

Prior authorization for magnetic resonance angiography, magnetic resonance imaging, computerized axial tomography, and nuclear cardiac and positron emission tomography scans:

- Carelon Specialty Health, Inc.: **800-714-0040**

### Preventive dental services

Adult members:

DentaQuest:

- Phone: **800-341-8478**
- Web: **<http://www.dentaquest.com/state-plans/regions/maryland>**

Pediatric members:

Skygen:

- Web: **<http://skygenusa.com/find-a-dentist.htm>**

### Condition Care services

- Phone: **888-830-4300**

### Language assistance services for members

- **800-600-4441 (TTY 711)** — Members should contact this number for themselves
- **800-454-3730** — Providers should contact this number if a member is in their office for an appointment and need translation services

### 24-hour Nurse Helpline

- **800-600-4441 (TTY 711)**

### Pharmacy services

- Phone: **800-454-3730**
- Retail prior authorization: **844-490-4871**

## Contact information

- Medical injectables prior authorization: **844-490-4873**

CoverMyMeds:

- For questions or issues with accessing the Surescripts portal, call **866-797-3239**.
- For questions or issues with accessing the CoverMyMeds portal, call **866-452-5017**.

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### Routine vision services

Superior Vision:

- Phone: **844-585-2020**
- Web: **<https://superiorvision.com>**

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### Specialty mental health and substance abuse services

Optum Maryland:

- Phone: **800-888-1965, (TTY 711)**

## Quick information on the Maryland public behavioral health system

- Optum Maryland manages adult residential treatment services for substance use disorders (SUDs).
- Medication-assisted treatment (including buprenorphine and vivitrol) for SUD is available in multiple treatment settings in addition to traditional opioid treatment programs.
- Expanded services for the treatment of gambling disorders is offered by SUD treatment programs.
- Reimbursement is not given to laboratories for definitive urine drug screens greater than 14 substances. The Maryland Department of Health (MDH) recommends providers use the American Society of Addiction Medicine Smart Testing guidelines. MDH also added coverage for providers who have appropriate equipment to perform more extensive presumptive drug testing in their office. Please contact Optum Maryland if you have questions associated with covered drug testing changes.
- Applied behavioral analysis (ABA) is covered for children with autism spectrum disorder. Contact [mdh.aba@maryland.gov](mailto:mdh.aba@maryland.gov) for information or referrals.
- For pregnant patients with substance use or mental health disorders requiring collaboration and coordination of behavioral health and medical care, contact Chya Holland at Optum Maryland: [chya.holland@optum.com](mailto:chya.holland@optum.com). For additional information on screening tools and other topics, visit the Optum Maryland website at **<https://maryland.optum.com/content/ops-maryland/maryland/en.html>** and select the tab for **Non Behavioral Health Providers**.