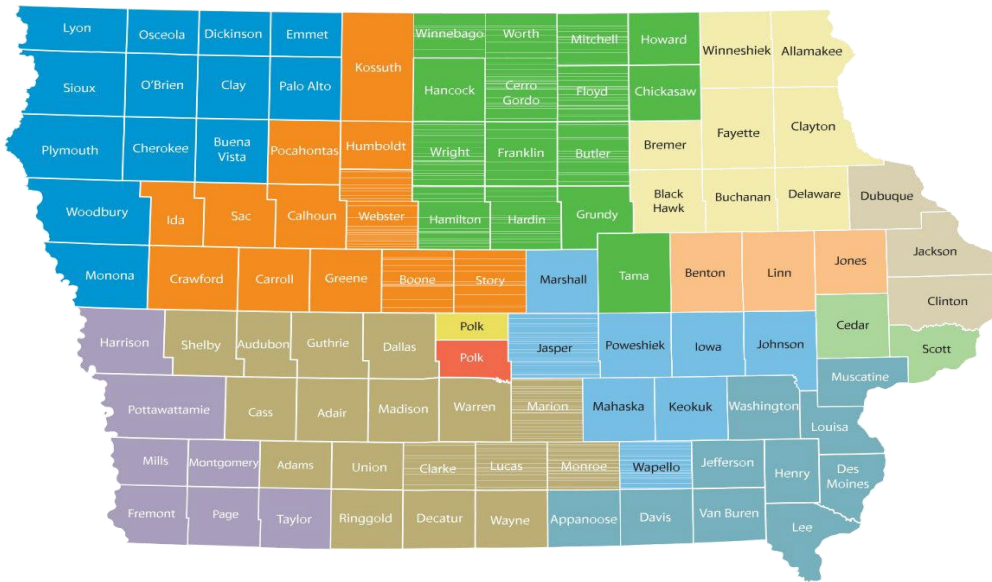


## Provider update

# LTSS management regions



### Regional managers:

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Teresa Hursey | IA Health Plan President  
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### Preferred escalation process:

1. Contact CB case manager directly.
2. Contact applicable regional manager.
3. Contact Teresa Hursey